

L Number	Hits	Search Text	DB	Time stamp
-	7005	((caller or user or customer or member or individual) near5 (profile or history or file) near5 (password or passcode or authenticat\$3 or ID or identification))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 14:37
-	804	((call adj center) or acd or (automatic adj call adj distributor)) near5 (hold\$3 or queu\$4)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 14:33
-	55	((caller or user or customer or member or individual) near5 (profile or history or file) near5 (password or passcode or authenticat\$3 or ID or identification)) and (((call adj center) or acd or (automatic adj call adj distributor)) near5 (hold\$3 or queu\$4))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 12:13
-	2602210	hold\$3 or queu\$4	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 13:13
-	116	((caller or user or customer or member or individual) near5 (profile or history or file) near5 (password or passcode or authenticat\$3 or ID or identification)) with (hold\$3 or queu\$4)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 13:13
-	0	preferred adj (customer or member or caller)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 14:33
-	0	preferred near2 (customer or member or caller)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 14:34
-	1	preferred same (customer or member or caller)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 14:34
-	837	(queue\$3 or hold\$3 or wait\$3) near5 ((call adj center) or acd or (automatic adj call adj distributor))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 14:36
-	56	((caller or user or customer or member or individual) near5 (profile or history or file) near5 (password or passcode or authenticat\$3 or ID or identification)) and ((queue\$3 or hold\$3 or wait\$3) near5 ((call adj center) or acd or (automatic adj call adj distributor)))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 18:02
-	141	(ani or DNIS or automatic adj (number adj identification)) same authenticat\$3	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/16 18:03